



NYC Technology Development Corporation

Performance Measurements Report as of August 2013

1. Number and size of NYC IT projects managed by TDC: Four projects with budgets respectively of \$58.4 million (Enterprise Licensing and Permitting at DCA/DOHMH), \$16.6 million (Enterprise Licensing and Permitting at DOB), \$17 million (Reinvent NYC.gov), and \$63.3 million (SMART).
2. Number and range of past/present projects receiving TDC assistance but not directly managed: Six projects at five different City agencies. See “Other Engagements Status Reports” reports in Annual Report on Operations and Accomplishments for FY2013.
3. Number and range of management and governance tools consistently utilized by TDC in providing oversight, transparency and early warning systems to allow for timely corrective actions on TDC-managed engagements: TDC has developed a variety of project management and governance tools, including project dashboards, heat maps, and risk radars which are continuously utilized to track the progress of projects and identify issues and risks. These tools provide the transparency needed by project steering committees to exercise effective oversight and enables the TDC to provide top quality professional management of the projects it is assigned.
4. Effectiveness of TDC project management based on “Program Dashboards” in Annual Report on Operations and Accomplishments for FY2013.
5. Number of TDC employees and diversification of roles: 3 Program Managers, 2 Portfolio Managers, 2 Project Managers, 1 Solution Architect, 1 Business Analyst and 1 Office Manager.
6. A quantifiable measure of savings achieved/cost averted, i.e. expenses incurred for performance of services by TDC employees compared to the estimated costs that would be incurred for such services if competitively procured through private Information Technology Consultant Services (ITCS) and Project Management and Quality Assurance (PMQA) service providers: See “Cost Savings/Avoidance – Comparison of TDC Employee Costs to Consultant Equivalent” in Annual Report on Operations and Accomplishments for FY2013.