NYCTDC PERFORMANCE MEASURES

In Fiscal Year 2017, NYCTDC achieved the following:

- NYCTDC provided various types of *assistance to seventeen (17) projects*:

  - CCHR Systems (<$5MM)
  - DOB Now ($5MM-$25MM)
  - DOE Assessment Platform ($5MM-$25MM)
  - **DOE Bandwidth ($25MM+)**
  - DOE iLearnNYC (<$5MM)
  - DOE Impartial Hearing System (<$5MM)
  - **DOE Pre-K for All** (<$5MM)
  - **DOE Website Design & Build (<$5MM)**
  - DOF CRM Advisory (<$5MM)
  - **DOF Property Tax System ($5MM-25MM)**
  - **DOHMH ActionHealth (<$5MM)**
  - **DOHMH ThriveNYC/NYC Well (<$5MM)**
  - DoITT Enterprise Architecture (<$5MM)
  - **MOCS Citywide Procurement Innovation ($5MM-$25MM)**
  - **MOCS Labor Compliance Management (<$5MM)**
  - MOPI Assessment Refresh ($25MM+)
  - DVS VetConnect Advisory (<$5MM)

- NYCTDC provided Senior Management Service to eight (8) projects (in **bold** above).

- In January 2015, NYCTDC began tracking its projects by *budget categories* consistent with its contract. Of the six projects receiving Senior Management Services, NYCTDC supported the following (in parenthesis above):

  - 2 projects with a budget over $25 million;
  - 4 projects with a budget between $5-25 million;
  - 11 projects with a budget between $0-5 million;

- NYCTDC provided various types of assistance to twelve (12) unique agencies:

  - City Commission on Human Rights
  - Department of Buildings
  - Department of Citywide Administrative Services
  - Department of Education
  - Department of Finance
  - Department of Health and Mental Hygiene
  - Department of Information Technology & Telecommunication
  - Department of Veterans Services
  - Mayor's Office of Contract Services
  - Mayor's Office of Immigrant Affairs
  - Mayor's Office of Operations
  - Mayor's Office of Pensions and Investment

- NYCTDC utilized ten (10) different tools and best practices to provide oversight, transparency, and identification of issues and risks*;*

- In FY2015, the NYCTDC Board of Directors governance committee adopted an engagement reporting methodology based on industry standards and best practices. Information about that methodology and NYCTDC effectiveness in providing oversight, transparency, and early identification of issues and risks can be found in subsequent pages of this report.

- Sixteen full-time NYCTDC employees were providing IT professional assistance as of June 30, 2017. (Rounded 16.25 Service Professionals for the year).

NYCTDC PERFORMANCE MEASURES (CONTINUED)

- Compared to the $7.26-9.37MM in estimated costs that would have been incurred for comparable services from for-profit consultants, NYCTDC saved the City $3.63-$5.74MM in FY17.

- On a scale of 1 (Strongly Disagree) to 5 (Strongly Agree) NYCTDC clients responding to close-out surveys gave NYCTDC an average rating of 4.85 to the following statements:
  - I would engage NYCTDC again to support a large, complex or high priority project (4.85)
  - I would recommend NYCTDC services to a colleague (4.85)