

## Performance Measurement Report Fiscal Year 2014

- 1. Number and size of NYC IT projects managed by TDC: 9 projects with a total budget of \$135.2MM, including: Muni ID Planning (\$0.3MM); Pre-K for All Outreach (\$0.4MM); Harlem Wi-Fi (\$2.0MM); DOB ELP Phase 1 (\$16.6MM); DSNY SMART R1 (\$40.3MM); DCA Accela R1 (\$50.0MM); DCA Accela Upgrade (\$8.6MM); Reinventing NYC.gov (\$17.0MM); 311 Rearchitecture Planning.
- 2. Number and range of past/present projects receiving TDC assistance but not directly managed: Nine (9) projects at eight (8) unique City agencies. For additional detail see "Other Engagements" in the Annual Report on Operations and Accomplishments for FY2014.
- 3. Number and range of management and governance tools consistently utilized by TDC: Five (5) discrete tools/practices are consistently utilized to provide oversight, transparency and early warning systems to allow for timely corrective actions on TDC-managed engagements: Monthly dashboards; Program heatmaps; Letters of engagement; Responsibility assignment matrices (RACI) and Biweekly coordinating meetings with DoITT.
- 4. Effectiveness of TDC project management based on Dashboards in the format approved by the Board of Directors: TDC utilizes the approved project Dashboards to track its work and report to the Board. For additional detail see the Dashboards included in the Annual Report on Operations and Accomplishments for FY2014.
- Number of TDC employees and diversification of roles: 2 Program Managers, 1
  Portfolio Managers, 6 Project Managers, 1 Solution Architect, 2 Business Analysts, 2
  Administrative Staff (as of June 30, 2014).
- 6. A quantifiable measure of savings achieved/cost averted: \$1.9-4.2MM in savings when compared to PMQA resources. For additional detail see the Annual Report on Operations and Accomplishments for FY2014.